



AquaHome Rental

THE KEY TO NATURE

Booking conditions and rental terms of AquaHome Rental

Ref: Version December 2021

- Reservation:** After reservation, the tenant receives a booking confirmation by email. The final booking takes place after payment. One week before the reserved date, the tenant will receive more information about his or her stay and additional information to check in. This can be done by registration form or, tenant can check in online via a link sent with the e-mail. A signed registration form may also be emailed as a photo or scan, along with proof of identity such as a copy of Identity Card, passport or driving licence. No booking fee will be charged. In case the payment term is exceeded, AquaHome Rental will contact you. If payment is not received, the booking will be cancelled and the cancellation costs as described below, plus any collection costs, will be charged to the tenant.
- Deposit:** The AquaHome will be available to the tenant after payment of a deposit. Payment can be made on the spot, in cash or by pin-payment. The amount of the deposit is equal to the excess. If the damage turns out to be higher, the tenant will pay the remaining amount. The AquaHome offered is insured against third-party liability. After the tenant has left the AquaHome, the deposit, possibly after deduction of damage to the AquaHome and/or equipment, will be refunded to the tenant by bank transfer.
- Cancellation charges:** Flexible corona rebooking: Subject to availability, the tenant can rebook free of charge up to 7 days before arrival. The price of the booking remains the same or increases if the tenant books more days. If the changed booking becomes more expensive, the tenant is expected to pay the difference within 2 days. Cancellation: Up to 42 days before arrival, cancellation is free of charge and the tenant will receive a full refund. Between 21 and 42 days before arrival, the tenant must pay 50% of the total price. Between 7 and 21 days before arrival, the tenant must pay 75% of the total price. Until 7 days before arrival, the tenant pays 100% of the total price.
- Liability:** We do not accept any liability resulting from minor differences in specified year of construction, dimensions and/or equipment. AquaHome Rental accepts no liability whatsoever for loss, theft, injury or damage occurring during the travel and rental period.
- Delivery:** The AquaHome will be offered to you clean, with a complete inventory and in a good state of repair. At the end of the rental period the tenant will hand over the AquaHome to the letter in the same condition as it was received.
- Liability for booking:** The main booker also books for the other participants and is jointly and severally liable for all guests registered with him/her. Tenant must be at least 21 years old. A copy of ID, passport or driving licence of the main booker must be presented at check-in.
- Complaints:** It is important to check the AquaHome carefully after embarkation (before departure) for any defects or missing inventory. In case of complaints, these should be reported to the owner before departure. The lessor will do everything possible to solve the problems. If no satisfactory solution can be obtained, you can report this to us in writing within 21 days after

your return home. Complaints about the contents of the inventory after departure will not be dealt with.

8. **Rental period:** If the agreed rental period is exceeded, the lessor may charge additional costs in proportion to the current rate.
9. **Sailing:** Sailing with our captain to another location is always in consultation with the lessor and subject to availability. The costs for a sailing arrangement must be paid by the tenant in cash or by pin-payment on the day of arrival. Checking out on an earlier date/time than mentioned on your agreement has to be done in consultation.
10. **Times of departure/entry:** When an agreement on a sailing arrangement is made, at least one week in advance a day and time will be agreed between tenant and lessor.
11. **Routes/Programmes:** Suggested routes and sailing arrangements as a programme can at all times, in consultation, be adapted if circumstances demand this. No rights can be derived from stated routes/programmes, nor do deviations entitle the client to a refund or any other form of compensation.
12. **Calimities:** In the event of extremely bad weather conditions, the tenant will be contacted to discuss the booked stay if a sailing arrangement has been booked.
13. **Electric sloop rental:** If tenant has rented an electric sloop, no license is required. However, lessee proceeds at his own risk.
14. **Modifications reserved:** Obvious mistakes and misprints are not binding on us.

When booking you agree that you have read these conditions.